WELCOMING COMMITTEE ORGANIZATIONAL MEETING MINUTES NOVEMBER 30, 2009

Members of the newly formed Welcoming Committee invited members of the Communications Committee and representative(s) of the Single Family Board of Directors to assist in the reactivation and organization of the Committee.

In attendance from the Welcoming Committee were: Debra Moore, Mike Shore, Nancy Shore and Kenny Stone.

In attendance from the Communications Committee were: Ken Bateman, Patsey Bateman, Linda Boehm and Mike Jenkins. (Sandy Atchison was unable to attend.)

In attendance from the Single Family Board was: John Jones. (Todd Kiger was unable to attend.)

Ken was the facilitator of the meeting and opened the meeting with a review of *Meeting Facilitator Role*, a review of a proposed *Decision Making by Consensus* team process and a review of a pre-prepared list of *Points and Questions for Discussion and Clarification*. A copy of each document was distributed to those present.

There was group discussion to determine the role and responsibilities of the Welcoming Committee. While the consensus was that the Committee should "reach out" to all new residents to Kinderton Village, it was unclear if this committee was to be a Single Family Sub-Association only or an all inclusive committee under the Master Association. John suggested that representatives from each sub-association be sought for the Welcoming Committee. Funds needed for Welcome Packets could be requested from the Master Board, if it is the mission of the Committee to reach all new residents of Kinderton Village. John suggested that the Committee proceed as a Single Family Welcoming Committee. Once the Committee is functioning, requests could be taken to the Master Board. It was concluded that the Committee would concentrate its initial organizational efforts with new Single Family residents with an open invitation for sub-associations involvement.

The primary issue and barrier to the Welcoming Committee was how the Committee could be made aware of new residents to the community. Being notified of new residences joining the KV HOA should be an easy process. However, it was the general opinion of the group that based on past history and experiences, CAS could not be depended upon to consistently provide that information. John Jones, SF Board Member, committed to "establishing a mechanism for the Welcoming Committee to be notified of new residents."

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Of greater difficulty to the Welcoming Committee would be learning of new residents to the community who rent or lease from a HOA member property owner. Several ideas were exchanged; one was to have "Block/Street Captains" to report about new residents within their assigned area. Mike suggested a question could be posted on the KV Website asking for names and addresses of new neighbors. Mike agreed to search Davie County Website for information on property owner changes and for maps of Kinderton Village. John and Kenny offered Mike their assistance with this if needed. The various suggestions would be explored and followed up at the next Welcoming Committee Meeting.

There was group discussion on what helpful information and materials could be provided to new residents by the Welcoming Committee when making initial contact. Many creative ideas were exchanged and will be followed up and discussed at the next meeting. Mike will follow up several items of discussion that could be posted on the KV Website to which new residents could be directed. The contact e-mail address for the Welcoming Committee will be welcome@kindertonvillage.org

It was discussed that one of the biggest issues new residents face is learning how and where to get HOA information. The Communications Committee will assist the Welcoming Committee in getting these items more specifically identified and will assist in providing resource information to all of the community on the KV Website.

As the meeting was coming to a close, Debra Moore agreed to be the Team Leader of the Welcoming Committee, and Patsey Bateman agreed to be a member of the Committee.

Ken offered to assist the Welcoming Committee in developing their Vision and Mission Statements. When these statements are written, they will be submitted to Todd Kiger, Chairman, Single Family Board of Directors, for Board approval and subsequently communicated to the KV community via the KV Website.

The Welcoming Committee's first "stand alone" committee meeting will be on December 8, 6:30 PM, location to be determined.

Minutes submitted by: Ken Bateman

Patsey Bateman